**Issue**

I purchased and added Tempest on the 14th. It loaded and played fine that day. Tried to load again on the 15th, and now the game hangs on load at the Endless Legend Shifters screen (Amplitude ok > Sega ok > Iceberg ok > EL Shifters hang).

I’ve quit Steam, rebooted the machine, checked the integrity of the game cache, tried loading with Shifters DLC disabled (note, Tempest DLC does not show in my DLC list in the library, but it was available when I was able to load the game on the 14th. I’ve also checked for updates, but I seem to be on the latest version of everything according to Steam.

I was not able to find my keys using the path recommended on your “Reporting an Issue” page (I right click on steam library, but there’s no option to view CD keys). I’ve made all of my purchases directly through Steam. Let me know if there is a different way to retrieve them.

**Specs**

MacOS Sierra 10.12

iMac (retina 5k, 27 inch, late 2014)

4GHz Intel Core i7

16GB RAM @ 1600 MHz DDR3

AMD Radeon R9 M290X 2048 MB

**Version**

I can’t get to the game menu, so this is the only thing I could find that looked like a version: 392636 game buildID